Is Clean Really Clean?

See the newest cleaning products, innovations, procedures, sustainable options and technologies in one place at one time...

April 30 to May 1, 2013
International Centre, Hall 5
6900 Airport Rd., Mississauga, ON
With constant media reports of high bacteria levels in Canadian hotels, hospitals, schools and food handling facilities, is it any wonder that the public is asking, “Is Clean Really Clean?” Sometimes looks can be deceiving - what appears clean may indeed be a buffet of bacteria.

Mark your calendars for April 30 and May 1, 2013, when the Canadian Sanitation Supply Association (CSSA) answers the question “Is Clean Really Clean?” as it presents Can Clean 2013 at the International Centre, Hall 5, Mississauga, Ont.

If you are a decision-maker or end-user of janitorial supplies, Can Clean 2013 is where you want to be. In addition to viewing and testing the latest technologies available on the trade show floor, an outstanding line-up of speakers will provide delegates with information on the most pertinent issues affecting the industry today - infection prevention, green cleaning, sustainability and improving business practices.

Session 1A
Tuesday, April 30 - 9 to 10:30 a.m. - Hall B

Company of One - How One Person Will Make or Break You

Presented by Mark Hunter, “The Sales Hunter”

Companies may be proud of the amount of space they service each day, the number of buildings their people take care of or even the number of employees they have. But all of that may not matter to one individual person. What counts is if that one person has a clean office, a clean room or a restroom that shines. To them, the only thing that matters is their space. For businesses, it comes down to whether or not one employee shows up for work and does the best job they possibly can. It all boils down to one employee, one individual. If companies don’t have the level of performance from that one employee, chances are that one individual of the client isn’t going to be happy. Success comes when businesses realize their operations are really nothing more than a “Company of One.” Mark Hunter will share with you what it takes to create a “culture of one” that results in each employee performing at their highest level. Hunter will provide a variety of significant strategies that attendees can implement immediately within their companies, irrelevant of their role within the company.

Registration $25

(Seminar is a joint initiative presented by the ISSA® and the Canadian Sanitation Supply Association [CSSA])

Session 1B
Tuesday, April 30 - 9:30 to 11 a.m. - Hall C

Protecting Your Most Valuable Asset - Your Staff

Presented by Elisha Lemoire, CCPRE, Senior Ergonomist, Options Incorporated

As an employer are you looking for that comprehensive, interactive and on-going training program that is the core element to any successful ergonomics strategy? With Musculoskeletal injuries on the rise, it is more important than ever that we provide the tools to protect both our workers and our business. Is there a program that meets the needs of both “taking every precaution reasonable in the circumstance” for the worker’s protection combined with some return on your “precaution” investment? Options Inc. offers you the “Clean Aware” Ergonomics Program, which ensures workers are aware of the risks within the workplace with education, techniques and strategies to work safely. This presentation highlights a case study review demonstrating a 38 per cent reduction in musculoskeletal injuries with custodial workers from “Cleaning the Ergo Way.” The session will provide a sample of the training modules available within the program. A return on investment matrix tool will be demonstrated to assist you in analysing the Clean Aware program in comparison to your company’s injury statistics to illustrate how the needs of both protecting our workers and our business are attained. Registration $25

(Seminar is a joint initiative presented by the Canadian Association of Environmental Management [CAEM] and the Canadian Sanitation Supply Association [CSSA])
Over the past year, the Canadian Hospitals Environmental Services Study (CHESS) group assessed environmental cleaning practices in hospitals across Canada. Specifically, the team investigated the contribution infection control programs make to environmental services as well as their association with healthcare infections. Key findings from this study have been compiled and will be presented at this **FREE** session. Additionally, the environmental cleaning policies and practices in Canadian hospitals will be discussed and compared to PIDAC and Centre for Disease Control (CDC) guidelines, with a special focus on the antibiotic resistant organisms MRSA, VRE and C. difficile. Auditing practices and Environmental Services interactions with Infection Control Services will also be examined. Douglas Ford is a behavioral scientist who has worked in medical research at Queen’s University since 1997. Ford, along with Dr. Dick Zoutman and CAEM President Keith Sopha, are part of the CHESS core research team. **Registration FREE** (Seminar is a joint initiative presented by the Canadian Association of Environmental Management [CAEM] and the Canadian Sanitation Supply Association [CSSA])

**Session 2A**
**Tuesday, April 30 - 11:15 a.m. - 12:15 p.m. - Hall B**

**Key Findings of the Canadian Hospitals Environmental Services Study (CHESS)**
Presented by B. Douglas Ford, MA, Queen’s University

Laura Clements and Jean-Pierre Pépin

Laura Clements and Jean-Pierre Pépin of Stericycle, will provide information on the most current trends in medical waste management. Stericycle is a leader in the collection, treatment and disposal of medical and biohazardous waste. Laura Clements manages the company’s large quantity Regulated Pharmaceutical waste sales team in Ontario. With a solid background in the biomedical waste industry, Clements brings with her 15 years of dedication with Stericycle. Jean-Pierre Pépin is responsible for the health and safety, and regulatory programs for all Stericycle locations in Canada. With more than 18 years of experience with biomedical and pharmaceutical waste management, he is a member of various Canadian Standard Association (CSA) committees - including one focused on health-care waste management. He has extensive knowledge of all Canadian and provincial waste management regulations, and holds a B.Eng (Mechanical) from McGill University and a MBA from the University of Ottawa. **Registration $25** (Seminar is a joint initiative presented by the Canadian Association of Environmental Management [CAEM] and the Canadian Sanitation Supply Association [CSSA])

**Session 2B**
**Tuesday, April 30 - 1 to 2:30 p.m. - Hall B**

**Medical Waste Management - Have You Kept Up-To-Date?**
Presented by Laura Clements and Jean-Pierre Pépin, Stericycle

Jean-Pierre Pépin

Under the Occupational Health & Safety Act employers and supervisors have a duty to protect their workers from significant workplace hazards. This session will identify several hazards to cleaning staff and then focus on a methodical way of addressing one of the most significant hazards in the workplace, “the same level slip.” Through a simple detailed analysis, the focus will be on reducing slips in the workplace. This new approach will examine all the factors from the ground up, and determine what can be controlled and what cannot. Participants will walk away safely, with a new approach to evaluating an old challenge. Jim Ogilvie holds a BSc from McMaster University and a medical diploma in Industrial Health from the University of Toronto. He has been a Registered Occupational Hygienist since 1983. He is presently a field consultant with the Public Services Health and Safety Association. **Registration $25** (Seminar is a joint initiative presented by the Canadian Association of Environmental Management [CAEM] and the Canadian Sanitation Supply Association [CSSA])
Nora Boyd, Brenda Smith and Grace Volkening will discuss the importance of Environmental Cleaning in reducing the risk of health care associated infections (HAIs). HAIs remain an important patient safety issue and represent a significant adverse outcome to the health care system. The Environmental Cleaning Toolkit helps to bring best practices to the bedside through a standardized training approach. Experiences using the Toolkit to promote the role of environmental services will be shared. 

Registration $25

**Get “The Dirt” on Cleaning - Promoting Best Practices in Environmental Cleaning**

Presented by Nora Boyd, Brenda Smith and Grace Volkening, Public Health Ontario

Nora Boyd, Brenda Smith and Grace Volkening will discuss the importance of Environmental Cleaning in reducing the risk of health care associated infections (HAIs). HAIs remain an important patient safety issue and represent a significant adverse outcome to the health care system. The Environmental Cleaning Toolkit helps to bring best practices to the bedside through a standardized training approach. Experiences using the Toolkit to promote the role of environmental services will be shared.

Registration $25

*(Seminar is a joint initiative presented by the Ontario Healthcare Housekeepers Association (OHHIA) and the Canadian Sanitation Supply Association (CSSA))

**Building Your Sustainability Program**

Presented by Dylan Dingwell, The Canadian Coalition of Green Health Care

Since joining the Coalition in 2010, Dylan Dingwell, National Manager of Program Delivery for the Canadian Coalition for Green Health Care, has coordinated the delivery of a range of initiatives focused on greening health care. These initiatives include the development of the Safer Chemical Policy Alliance, and the Green Products and Services Guide. More recently, his focus has been on projects related to energy use at health care facilities in Canada, such as the Coalition’s ongoing initiatives on green revolving funds and renewable energy. Dingwell manages the Canadian Green Health Care Digest, which brings the latest green health care news and resources to thousands of health care professionals across Canada each week. His interest in the intersection between environmental sustainability and health care began as an academic pursuit in university, where he studied biophysics at the University of Waterloo and the global history of sustainability at McMaster University.

Registration $25

*(Seminar is a joint initiative presented by the Canadian Association of Environmental Management (CAEM) and the Canadian Sanitation Supply Association (CSSA))

**Attend Can Clean 2013 and WIN!**

Register on-line to attend Can Clean 2013 and enter code GOCANCLEAN13 for a chance to win a $2000 travel voucher or one of two flat screen televisions. Contest open to End-Users ONLY. One entry per registration. All entrants must attend CanClean 2013 and submit a valid entry badge in order to receive their prize. No cash value. Winners will be notified by telephone.

**See the newest cleaning products, innovations and methods on the trade show floor where industry leaders will be on hand to answer all your questions and show you the latest technologies to ensure that your site IS REALLY CLEAN!**

**Trade Show Hours...**

- **Tuesday, April 30** - 10 a.m. to 5 p.m.
- **Wednesday, May 1** - 10 a.m. to 3:30 p.m.
Complete this Registration Form prior to **April 15, 2013**
or go to [www.cssa.com](http://www.cssa.com) to register on-line.
Your badge(s) will be available on-site. Please print clearly.

**Business Name:**

**Address:**

**City:** ________________  **Prov.** ________________  **Postal Code:** ________________

**Contact Name:** __________________

**Telephone:** ________________  **E-mail:** __________________

#### NAME OF PARTICIPANTS

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#### Trade Show Admission

- [ ] End-User  **NO CHARGE**
- [ ] Non-member Distributor  **NO CHARGE**
- [ ] Non-member Manufacturer  **$450 per badge**

#### Education Session Admission

- [ ] One Person - **$25 per person/per seminar** (H.S.T. included)

#### Please Check ONE of the following:

- [ ] Health Care Facility  
- [ ] Property Management  
- [ ] Educational Facility  
- [ ] Hospitality Industry  
- [ ] Contract Cleaner  
- [ ] Carpet Cleaner  
- [ ] Government Facility  
- [ ] Food Service / Processing  
- [ ] Industry or Retail Establishment  
- [ ] Recreation Facility / Fitness Club  
- [ ] Other: (Please specify) ________________________________

#### PAYMENT in the amount of $__________

- [ ] Cheque
- [ ] VISA
- [ ] MasterCard

**Card Number** ________________________________  **Exp:** ________________________________

**Card Holder Name** ________________________________  **Signature** ________________________________

Register On-line at [www.cssa.com](http://www.cssa.com) or Fax to (905) 430-6418
Wednesday, May 1 - 11:30 to 3:30 p.m. - Meeting Room #2

Become a Certified Green Sustainability Building Service Contractor

The Canadian Green Sustainability Program (CGSP), available through the Canadian Sanitation Supply Association (CSSA), is a nationally-recognized program complete with an independent, third-party certification and auditing system. The CGSP is designed by Canadians for Canadians. Building owners and facility managers are currently seeking personnel who can accommodate their goals of achieving “Green Building Status.” Improve your company’s visibility and credibility with “Green Certification Status.” The program is affordable and achievable for all Building Service Contractors. Certification through the CGSP will help reduce internal liability through the reduction of chemical toxicity and exposure, increase profit margins and increase employee morale while contributing to a sustainable world. The Certification Training Course, with exam, will take approximately 3-1/3 hours. To register, contact James Barkman at james.barkman@yahoo.ca or call (613) 503-0086.

Directions to the International Centre are available at: www.internationalcentre.com/maps-and-directions

By GO Train... The Malton GO Train Station is located adjacent to the International Centre. Please use the tunnel walkway to access the International Centre. For current train schedule information, please call GO Transit at 1-888-438-6646 or visit www.gotransit.com.

Trade Show Producer

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